



## Contact

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HaagCanada.ca

## Academic Background

Master of Science & Law -  
Construction Law and  
Arbitration  
Robert Gordon University,  
Aberdeen, Scotland, UK  
2016

Bachelor of Science - Civil  
Engineering, Structural/  
Geotechnical  
University of Ottawa, Ottawa,  
Ontario, Canada  
2007

## Professional Licensure

Professional Engineering  
License, Association of  
Professional Engineers &  
Geoscientists of Alberta  
(APEGA), Alberta, Canada  
In Progress – Applicant  
279106

Professional Engineering  
License, Engineering &  
Consulting Offices  
Accrediting Committee, State  
of Qatar License No. 10483

# Alan Rustom, M.Sc., MCIArb, MED

## Senior Civil Construction Claims Engineer

Alan Rustom is a construction contracts, claims & project manager with over 13 years of progressive International and Canadian experience in the construction industry, including nine years in a management role. This includes for extensive turnkey residential, commercial and infrastructure project experience including dealing with material suppliers, drafting subcontracts, monitoring budgets, and supervising a team of Project Managers and the project team in general. Mr. Rustom's educational background includes a Law master's in construction law & Arbitration and a Civil Engineering Degree. His core strengths include engineering design contract compliance, drafting and negotiating contracts, subcontracts, and change management, writing contractual correspondence, and researching and writing professional fully substantiated claims which clearly establish entitlement.

## Specialized Professional Competencies

### Construction Claims

- Contracts Management
- Claims Research & Preparation
- Engineering Inspections
- Claims Management
- Contractual Correspondence
- Alternative Dispute Resolution
- Project Controls
- Contract Compliance
- Mediation / Arbitration
- Cost Monitoring & Control
- ISO 9001:2015 QMS Auditor
- Loss Remediation & Mitigation

## Employment Background

### Haag Canada, Toronto, ON *Senior Civil Construction Claims Engineer*

2020 to Present

- Loss remediation and mitigation claims for civil construction projects.
- Site inspection and analysis of immediate project risks.
- Gathering of damage and loss evidence in the field.
- Investigates design, construction, and environmental loss impacts.
- Analyses risks associated with a loss claim, implements mitigation measures & assigns risk responsibilities.
- Closely monitoring compliance with applicable contract terms and conditions.
- Maintaining a register of delay events and all related project correspondence for potential claims situations.
- Analyses repair cost estimates.
- Conducts forensic delay analysis to construction projects and establishes entitlement.
- Specializes in delay, prolongation, loss of productivity and disruption claims.
- Liaising with lawyers and expert witnesses to establish an entitlement claim or defend against a claim.



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**Colliers Project Leaders, Ottawa, Ontario, Canada**  
***Senior Project Manager & Construction Claims Specialist***

March 2020 – October 2020

- Main Assignment – City of Iqaluit Capital Projects Program
- Project charter, cost estimates and budgets, preparation of project plan and project schedule.
- Preparation of project proposals and tenders (RFPs, RFTs, RFQs).
- Conducts evaluations, bid compliance checks and contract preparations.
- Negotiations with proponents, preparation of awarding documents, building project cost tracking logs.
- Follows purchasing by laws, knowledge of construction standards and health & safety regulations.
- Closely monitoring compliance with contract terms and conditions.
- Maintaining a register of delay events and all related project correspondence for potential claims situations.
- Monitoring of project costs and compliance with project budget.
- Reporting on project portfolio performance and budget compliance to senior management.
- Supervising quantity surveying team responsible for preparation of interim payment applications.
- Follows up on invoicing and processes interim payment certificates.
- Tracks proponent and self-contractual obligations and advises management of dues and deadlines.
- Sits in on design meetings and reviews to ensure contract compliance.
- Runs day to day project activities including design progress and development, construction progress, and coordinated with the client.
- Monitoring of project schedule, progress, performance, and obligatory requirements.
- Follows on project deliveries, inspects project deliverables against contractual requirements.
- Closes out project documents, checks, and finalizes as builds and O&M manuals and closes out contractual obligations.

**City of Ottawa via Colliers Project Leaders**  
***Contracts Management Officer***

May 2019-March 2020

- Main Assignment: Trillium Line LRT Project – North South Line;  
Project Value: CAD \$2.66 Billion
- Responsible for interpreting, administering, and enforcing contractual agreements for the Rail Construction Program
- Tracks and monitors constructor's contractual obligations.
- Checks contractual submissions versus contractual obligations for compliance.
- Checks design submissions versus contractual and bid submission for compliance.
- Manages changes for the City of Ottawa including cost and schedule implications within change orders.



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- Monitors potential dispute topics, logs and tracks potential disputes with a dispute prevention approach in place.
- Works closely with legal counsel and lawyers to develop contractual correspondences and legal opinions.
- Assigns and manages constructor's submissions and applies contractual lens.
- Reports to senior management including program, project, branch managers and project director.
- Temporary assignment; Secondment for the City of Ottawa
- Trained City of Ottawa employees to continue working with applied means and methods put in place.

### **Colliers Project Leaders**

#### ***Project Manager***

April 2018 – May 2019

- (Main Assignment – Infrastructure Ontario Capital Works Program)
- Managing projects from chartering to completion.
- Manages client concept development, prepares proposals, monitors design development.
- Conducts evaluations, bid compliance checks and contract preparations.
- Negotiations with proponents, preparation of awarding documents, building project cost tracking logs.
- Follows purchasing by laws, knowledge of construction standards and health & safety regulations.
- Closely monitoring compliance with contract terms and conditions.
- Maintaining a register of delay events and all related project correspondence for potential claims situations.
- Monitoring of project costs and compliance with project budget.
- Reporting on project portfolio performance and budget compliance to senior management.
- Supervising quantity surveying team responsible for preparation of interim payment applications.
- Follows up on invoicing and processes interim payment certificates.
- Tracks proponent and self-contractual obligations and advises management of dues and deadlines.
- Sits in on design meetings and reviews to ensure contract compliance.
- Runs day to day project activities including design progress and development, construction progress, and coordinated with the client.
- Monitoring of project schedule, progress, performance, and obligatory requirements.
- Follows on project deliveries, inspects project deliverables against contractual requirements.
- Closes out project documents, checks, and finalizes as builds and O&M manuals and closes out contractual obligations all in line with Infrastructure Ontario's project delivery guidelines.



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**HKH Contracting, Doha, Qatar**  
***Contracts Manager (& Deputy General Manager)***

January 2011 – March 2018

- Pre-contract review of tender terms and conditions to identify and manage high risk areas.
- Leading final contract negotiations with Clients.
- Monitoring contracts performance and compliance with contract terms and conditions.
- Carrying out of forensic analysis of case history and documents to support claims or claim defense.
- Maintaining a register of delay events and all related project correspondence for quick claims preparation.
- Preparing all types of claims (including claims for EOT, prolongation costs, damages due to disruptions, loss of productivity, changes in circumstance, loss of opportunity, loss of profit, design changes and other variations, acceleration, delays in payment and breaches of contract, etc.).
- Defending against all types of claims received from both Employers and Subcontractors.
- Supporting legal representatives throughout arbitration and litigation procedures.
- Provided backup support to the General Manager during absence including financial approvals, submission reviews and approvals, directing HR, directing finance, and directing Project Managers.
- Establishing and maintaining strong business relationships with Employers, Consultants, Subcontractors, Suppliers, Government Agencies, and other key stakeholders.

**HKH Contracting, Doha, Qatar**  
***Project Manager***

January 2008 – January 2011

- Monitors and controls project progress against budget and schedule
- Updates project schedule and reports progress to client.
- Develops request for Information and inspection requests when needed.
- Conducts project inspections with the supervising consultant
- Develops and submits shop drawings for approval prior to execution.
- Monitors construction activities, advises project foremen, applies cost saving strategies.
- Applies quality control methods including concrete slump tests, concrete cube formation, tensile tests.
- Compiles weekly and monthly reports for client review and comment.
- Calculates (take off) quantities from drawings, puts through project material requisitions and orders.
- Develops project interim valuations for progress draw invoicing.
- Controls project handover, O&M manual development, As-Built development with project team.



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### Certifications & Training

- Chartered Institute of Arbitrators, Member No. 34248
- Civil Mediation Academy (CMA) UK Accredited Mediator, completed April 2017
- Quality Austria, ISO 9001:2015 Auditor Transition Training Course, completed October 2015
- Mecton Resources / Sporle Consultancy Services, Training Seminars - Managing Records for Successful Delay Claims, completed May 2013
- Government of Ontario – Working at Heights Training, Certificate No. AG38957; Valid Until: 17 May 2021

### Security Clearances

- General Federal Security Clearance – Obtained
- OPP Security Clearance – Obtained
- MGS Contractors Security Clearance – Obtained
- International Background Check – Qatar – Obtained
- Secret Level II Federal Security Clearance – In Progress

### Other Skills

- Speaks, reads and writes fluently in English, Arabic and French

*Project list and testimony history available upon request.*